Strategies for Empowerment in Health care Organizations

<u>Psychological Empowerment</u>

The intrinsic feeling of motivation that health care providers must experience for empowerment interventions to be considered successful.

Faulkner & Laschinger, 2008; Maynard, Gilson & Mathieu, 2012; Smith, Andrusyszyn & Laschinger, 2010

Shared Authority

Managers share authority with staff by involving them in such activities as making up patient assignments, creating their own schedules, and having input in unit processes.

Cho, Laschinger & Wong, 2006

Strengths-Based Care & Leadership

Strengths-based care and leadership is about "mobilizing, capitalizing, and developing a person's strengths to improve outcomes". It moves away from a focus on problems and weaknesses to focus on strengths. Principles include:

- 1. Works with the whole (vision) while appreciating the inter-relationships of the parts;
- 2. Recognizes the uniqueness of staff, nurse leaders and the organization;
- 3. Creates work environments that promote staff health and facilitates their development;
- 4. Understands the significance of subjective reality and created meaning;
- 5. Values self-determination;
- 6. Recognizes that person and environment are integral;
- 7. Creates environments that promote learning and recognizes the importance of readiness and timing;
- 8. Invests in collaborative partnerships.

Gottlieb, Gottlieb & Shamian, 2012

Orientation & Mentoring

Comprehensive orientation and mentoring programs address the need of new staff for information and support.

Cho, Laschinger & Wong, 2006

Communication & Social Media

Provide a range of tools and capitalize on social media to engage employees across generations.

Lester, Standifer, Scultz & Windsor, 2012; Hills, 2011; Neiger et al, 2012

Healthy Workplaces for Health Workers

Evidence shows that healthy workplaces improve recruitment and retention, workers' health and well-being; quality of care and patient safety, organizational performance, and societal outcomes.

Shamian & El-Jardali, 2007